

**Frequently Asked Questions  
Community Leadership Conference  
January 18 – 20, 2008  
South Seas Island Resort, Captiva Island**

***What is the Community Leadership Conference?***

In an impressive vote of confidence for our community, our organizations and our members, the Metro Orlando Economic Development Commission, the Orlando/Orange County Convention & Visitors Bureau, and the Orlando Regional Chamber of Commerce have agreed to collaborate on a Community Leadership Conference, now scheduled for January 18-20, 2008, at the South Seas Island Resort on Captiva Island.

When looking at the economic progress that our region has experienced during the last eighteen months and the potential for even more in the months and years ahead, assembling the Boards of Directors, Volunteer Leadership Teams, Investors, Members and Supporters of our respective organizations has become a clear priority. Additionally, community members, civic organizations and government leaders will be invited to participate.

The Community Leadership Retreat has the enthusiastic support of the 2008 Chair of the Metro Orlando EDC, Frederick W. Leonhardt, GrayRobinson, 2008 Chair of the Orlando/Orange County CVB, Mark B. McHugh, Gatorland, and the 2008 Chair of the Orlando Regional Chamber, Des Cummings, Jr., Ph.D., Florida Hospital.

***Who should attend?***

Everyone. In addition to the Leadership of the Metro Orlando Economic Development Commission, the Orlando/Orange County Convention & Visitors Bureau, and the Orlando Regional Chamber of Commerce, the 2008 Community Leadership Conference represents a cross-section of high-ranking community leaders and active volunteer leaders from across the central Florida Region.

***Why should I attend?***

The Community Leadership Conference is a three-day forum whose primary purpose is to create a place for businesses, community-based organizations, associations, public-private partnerships and regional institutions to share a common vision and promote regional excellence. We will assemble leaders from a seven-county region (Brevard, Lake, Orange, Osceola, Polk, Seminole and Volusia) to analyze and address regional issues so that Central Florida will thrive in today's global marketplace.

***Do I need to be a member of Metro Orlando Economic Development Commission, Orlando/Orange County Convention & Visitors Bureau or Orlando Regional Chamber of Commerce to attend?***

No. The 2008 Community Leadership Conference is an inclusive community gathering open to anyone. It is a joint effort focused on inclusion and the diversity of thought and action.

***When is the Community Leadership Conference?***

Friday, January 18 – Sunday, January 20, 2008.

***Where is the Community Leadership Conference?***

South Seas Island Resort  
5400 Plantation Road  
Captiva Island, Florida, 33924  
888.707.7888 (Phone)  
239.482.2470 (Fax)

***Is the Conference always in Captiva Island?***

Although this year's Conference is at the South Seas Island Resort in Captiva Island, FL, the location changes every year to take advantage of the beauty and resources our Region and/or State has to offer.

***Who is in charge of this Conference?***

The Conference is a joint partnership:

The **Metro Orlando Economic Development Commission** is a private, not for profit sales and marketing organization that represents Orange, Seminole, Lake and Osceola Counties and the City of Orlando. Our charge is basically two-fold. To attract new corporate investment and generate high wage high value jobs for our citizens, we market the Orlando region worldwide as a top location for business. In addition, we work with established local companies to assist them with expansion plans and other business concerns. As part of this effort, the Metro Orlando Economic Development Commission provides key services and support, which range from site selection to relocation and expansion expertise to export counsel to long-term planning with our community partners. For additional information, visit: [www.orlandoedc.com](http://www.orlandoedc.com).

The **Orlando/Orange County Convention & Visitors Bureau, marketing** the area globally as the premier leisure, convention and business destination, is the only officially recognized sales and marketing organization for the Orlando and Orange County area. Chartered in 1983 as a private not-for-profit organization, it represents more than 1,400 private businesses that make up the area's tourism industry. The organization is dedicated to promoting the area as one of America's great vacation and meeting destinations and providing comprehensive, unbiased information to all travelers. For additional information, visit: [www.orlandoinfo.com](http://www.orlandoinfo.com).

The **Orlando Regional Chamber of Commerce** is shaping our community's future by focusing on what matters to the millions of people who call Central Florida home. Strategic imperatives that include Medical School & Medical Community Development, Level One Trauma Center, Public Facilities & Venues, Workforce (Affordable) Housing, Transportation, Education (PRISM), Regional Growth Vision, and Chamber Enterprise provide clear focus to our 1,000-Day Agenda. For additional information, visit: [www.orlando.org](http://www.orlando.org).

### ***Where is Captiva Island?***

A secluded Sanctuary located on Florida's west coast on the Gulf of Mexico.

Prepare to exhale. South Seas Island Resort offers a quiet refuge with secluded luxury, exclusive amenities, and abundant nature. An unpretentious haven, where island adventure is the norm and a slower pace is encouraged. Engage your senses and just breathe.

Setting A Refreshing, Enlivening Pace For Captiva Island Resort. Positioned at the end of a small isle, steeped in history and inspired emotion, a secluded haven awaits – South Seas Island Resort. As a private retreat thoroughly embraced by the natural splendor of the Florida Gulf Coast, this breathtaking Captiva Island resort combines the alluring mystique of an international destination with the reassuring comfort of a domestic address.

### ***How do I get there? How long does it take to drive there?***

Known as "*An Uncomplicated Route to Relaxation.*"

#### **For Map Quest experts:**

South Seas Island Resort (Conference Hotel)  
5400 Plantation Road  
Captiva Island, Florida, 33924

From Orlando: Distance: 235 miles (About 3 \_ hours)

**Option 1** - Take I-4 West Toward Tampa. Merge onto I-75 South via Exit 9 and continue 130 miles to Exit 131 – Daniel's Parkway.

Turn right onto Daniel's Parkway, and drive for 4.5 miles to Six Mile Cypress/Ben C. Pratt Parkway. Turn left onto Six Mile Cypress/Ben C. Pratt Parkway and drive for 4.5 miles to Summerlin Road. Take the left exit ramp onto FL-869 (Summerlin Road). Stay on Summerlin Road for 8 miles. The road will end at the Sanibel-Captiva Island Causeway toll booth. Pay the \$6.00 toll and cross the 3 mile causeway onto Sanibel Island.

When you get to the 4-way stop sign, yield right onto Periwinkle Way. Continue on Periwinkle Way for 2.5 miles and turn right onto Palm Ridge Road. Continue 0.5 miles to the four way stop. Go straight through stop sign onto Sanibel Captiva Road. Stay on Sanibel-Captiva Road for 7 miles and cross Blind Pass Bridge onto Captiva Island (the road becomes Captiva Drive). Continue on Captiva Drive for 3.5 miles to the entrance of South Seas Resort, which will be on your right.

– **OR** –

**Option 2** – I-4 to Highway 27 South at Haines City Exit, then right on 64 in Avon Park, left on 17 in Zolfo Springs, and stay on 17 until I-75 South via Exit 9 and continue 130 miles to Exit 131 – Daniel's Parkway.

Turn right onto Daniel's Parkway, and drive for 4.5 miles to Six Mile Cypress/Ben C. Pratt Parkway. Turn left onto Six Mile Cypress/Ben C. Pratt Parkway and drive for 4.5 miles to

Summerlin Road. Take the left exit ramp onto FL-869 (Summerlin Road). Stay on Summerlin Road for 8 miles. The road will end at the Sanibel-Captiva Island Causeway toll booth. Pay the \$6.00 toll and cross the 3 mile causeway onto Sanibel Island.

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***How do I register for the Community Leadership Conference?***

Visit [www.communityleadershipconference.com](http://www.communityleadershipconference.com)

**Please note: your Conference Registration does not include Hotel Accommodations. You MUST register for Hotel Accommodations directly with our pre-selected Conference Hotels.**

**Tween Waters Inn, Day Spa & Marina**

15951 Captiva Drive,  
Captiva Island, Florida  
One (1) mile from Conference Center

**Conference room block is FULL. Please contact Hotels directly for available room inventory.**

**South Seas Island Resort**

5400 Plantation Road  
Captiva Island, Florida

**Captiva Island Inn Bed & Breakfast**

11509 Andy Rosse Lane  
Captiva Island, FL  
Reservations: 800.454.9898

**West Wind Inn**

3345 West Gulf Drive  
Sanibel Island, FL 33957  
Reservations: 888.244.1822

**Jensen's "On the Gulf"**

P.O. Box 460  
Captiva Island, FL 33924  
Reservations: 239.472.4684

***What if I don't own a credit card, or my corporate credit card is not available for Conference Registration?***

We accept checks or money orders payable to the Community Leadership Conference, c/o Orlando Regional Chamber of Commerce, P.O. Box 1234, Orlando, FL 32802 for Conference Registration.

***What type of credit cards do you accept for Conference Registration?***

Visa, MasterCard, American Express, and Discover.

***What about others from my office? Or, just one Conference registration per company?***

Everyone is welcome. Because we all wear different types of hats in our work place, volunteer work and community service . . . everyone is welcome.

***Are spouses invited? What is the additional cost?***

We encourage spouses to attend and participate in the three-day Conference. In this case, our "Full Delegate with Spouse" registration rate is the best option for the two of you.

***What does my registration cover?***

The Conference registration includes participation in the Conference receptions, Conference meals, meeting materials, program, registration fees, and applicable sales and resort taxes for three (3) days/two (2) evening events.

**Please note: your Conference Registration does not include Hotel Accommodations. You MUST register for Hotel Accommodations directly with our pre-selected Conference Hotels.**

***How do I register for Hotel Accommodations for the South Seas Island Resort (Conference Hotel)?***

Hotel Reservations & Cancellations: Contact South Seas Island Resort directly at 888.707.7888 or [www.southseaisland.com](http://www.southseaisland.com).

Or visit

[https://reservations.ihotelier.com/crs/g\\_reservation.cfm?groupID=50544&hotelID=1312](https://reservations.ihotelier.com/crs/g_reservation.cfm?groupID=50544&hotelID=1312)  
1 is the link to book reservations/hotel accommodations.

Positioned at the end of a small isle, steeped in history and inspired emotion, a secluded haven awaits – South Seas Island Resort. As a private retreat thoroughly embraced by the natural splendor of the Florida Gulf Coast, this breathtaking Captiva Island resort combines the alluring mystique of an international destination with the reassuring comfort of a domestic address.

***How do I register for Hotel Accommodations at the Tween Waters Inn, Day Spa & Marina?***

Contact Tween Waters Inn directly at 800.223.5865. Or visit [www.tween-waters.com](http://www.tween-waters.com) to book reservations/hotel accommodations.

**Conference room block is FULL. Please contact Hotels directly for available room inventory.**

**Tween Waters Inn, Day Spa & Marina**

800.223.5865  
15952 Captiva Drive,  
Captiva Island, Florida

Tween the Waters is located less than One (1) mile from Conference Center

**Tween Waters Inn, Day Spa & Marina Room Block-**

15 Hotel Guest Rooms @ \$199.00 ++ (11% Resort Tax)  
15 Suites @ \$215 ++ (11% Resort Tax)

**Rated: One of Florida's "TOP TEN Small Inns" – Palm Beach Post**

In 1931, a charming collection of fishing cottages first welcomed guests to a lush stretch of Captiva Island uniquely – and perfectly – nestled between the Gulf of Mexico and Pine Island Sound. So the legendary Tween Waters Inn was born. Today, the historic resort and warm island hospitality awaits your arrival with 138 quality accommodations that fit the needs and desires of any party – be it couples or families, getaways or gatherings, meetings or matrimony. We look forward to exceeding your every expectation for quality, service, value and wonderful times.

**What about Conference Reservations & Cancellations?**

If cancellation notices are received in writing before **December 19**, the Community Leadership Conference will refund the meeting registration amount, minus \$50 processing fee for all cancellations. **After** December 19, no registration refunds are available.

***What are the Resort Taxes, Gratuities and Resort Fees for the Conference Hotel?***

South Seas Island Resort: Guest Room on Resort Fee - \$12 per person, per day; 11% Resort Tax; and 6% Sales Tax for food, beverage and recreation. Room Service 20%, plus \$5 delivery fee on 6% Sales Tax. Restaurant Gratuity 18% plus 6% Sales Tax.

Tween Waters Inn: 11% Resort Tax; and 6% Sales Tax for food, beverage and recreation.

***What type of credit cards does the South Seas Island Resort and the Tween Waters Inn accept?***

Visa, MasterCard, American Express, Discover, and Diner's Club.

***What about cancellations?***

For **Accommodations Cancellations**– it is your responsibility to contact the Resort or Inn directly at:

South Seas Resort at 888.707.7888.

Tween Waters Inn at 800.223.5865

For **Registration Cancellations** at the Community Leadership Conference – If cancellation notices are received in writing before **December 19**, the Community Leadership Conference will refund the meeting registration amount, minus a \$50 processing fee for all cancellation. **After** December 19, no registration refunds are available.

***Is my registration transferable?***

Yes. If you provide the name change before December 19. After December 19, there is a \$50 processing fee.

***Can I bring kids?***

Yes, young community leaders are welcome at the Conference. There is a small meal fee for the children. In the evening, the South Seas Island Resort has two types of club activities available for an additional cost. Reservations must be made in advance.

**Tiva Kid's Club** - a program specifically designed for children ages 4 –11 daily from 9:00 a.m. to 1:00 p.m. Daily Session pricing: \$35 per child (includes lunch). Kids Night Out pricing: \$35 per child (includes dinner).

**Tiva Teen's Club** - structured to entertain and enlighten teens ages 12 and over. Pricing: \$7 - \$10 per teen per activity. For more information contact 239.432.6743.

***How will I know if I am registered?***

Conference Registrations will not be processed without payment. Conference Registration forms received by **November 19** will be processed and confirmed by fax or email within one week. If you have not received your confirmation within one week of submitting your registration, please contact Lisa Winkelbauer at 407.835.2448.

***What are the accommodations for the South Seas Island Resort?***

Guests will enjoy a selection of newly enhanced accommodations ranging from guest rooms with water views, to one, two or three bedroom villas. The units feature spectacular beach, bay, marina, tennis center or golf course views. Accommodations feature balconies, in room safe, coffee maker, ironing set and hairdryer.

***What are the accommodations for the Tween Waters Inn?***

Uniquely located on 13 gorgeous acres of Paradise between the Gulf of Mexico to the west and the natural beauty of Pine Island Sound to the east. The Historic Guest Rooms and Efficiencies range from Gulf, Bay or Pool views. Accommodations feature screened balconies, in room safe, compact refrigerator, coffee maker, ironing set and hairdryer.

***How do I get around the Island?***

Trolley service is available for easy transportation around the resort from the North End Restaurants, beach, marina pools and majority of the Conference Hotel accommodations

and the South End (Front Desk and Conference Center) . . . as well as off property to Captiva Village restaurants and stores.

***How do I get from South Seas Island Conference Center to Tween Waters Inn?*** A designated Trolley Service will be made available for easy transportation from the Tween Water Inn and the Conference Center and back.

***How do I get from non-conference hotels to the South Seas Island Resort Conference Center?***

Guests at hotels outside of the South Seas Island Resort or Tween Waters Inn will be responsible for their own daily transportation to and from the conference.

***Can I stay extra nights after the Conference ends or before it starts?***

Yes, based on availability, you will make this request directly to the Resort when you make your hotel reservations.

***What if I can only attend one day? Is there a daily conference registration rate?***

You may . . .however, please note there is not a "Day Visitors" rate available. There is just one Conference registration rate.

***Can Conference Attendees share a room?***

What a great way to network! Yes, there are two and three bedroom villas available in our room block. Just let the hotel know. Also, be sure that each of you Register for the Conference itself.

***Do I have to attend all three days?***

No, however, we encourage to you attend and participate in all three days to learn more about our community and contribute to the Conference outcome. The Registration price is the same for one day as it is for three days.

***Are there discounts for not-for-profit organizations? Are there discounts? Are Scholarships Available?***

No. The Community Leadership Conference is moderately priced to accommodate all organizations. No additional discounts will be provided.

***How do I pre-register?***

Advance registration is available through [www.communityleadershipconference.com](http://www.communityleadershipconference.com). Click on the 2008 Community Leadership Conference link. If you register before **October 31**, you can save!!

***What is the Conference attire?***

We encourage you to dress appropriately, but also casually and comfortable during conference sessions. Remember hotel meeting rooms tend to be cool, so bring a sweater or jacket. The evening reception and dinners are Resort Casual. Both functions will be outside, so dress accordingly.

***Is there an "a la Carte" rate?***

No. We encourage to you attend and participate in all three days to learn more about our community. The Registration price is the same for one day as it is for three days.

***How can I support the Conference as a Sponsor?***

We would love to showcase your company at the first-ever Community Leadership Conference. Just contact Cyndi Matzick at 407.835.2513 or via email at [cyndi.matzick@orlando.org](mailto:cyndi.matzick@orlando.org).

***What can I do during the Free Time on Saturday?***

**Recreation** In addition to South Seas Island Resort golf and tennis, they also offer a wide array of water sports equipment; Wave Runners, Canoes, Kayaks, Parasailing, Colgate Sailing School, Water Skiing, Sailing, Power Boating, and Hobie Cats just to name a few. South Seas Island Resort has 2.5 miles of pristine beach, 18 swimming pools, bicycles, snorkeling, and much, much more!

**Spa Amenities** Full fitness center and resort salon services are available.

**Tennis** Nineteen championship courts are scattered throughout the resort with five (5) lighted for night play. Hourly lighted court fee is \$16. Hourly court fee is \$14. On-site professionals offer individual or group lessons. South Seas Island Resort also offers group tournaments at a rate of \$65 per hour, plus court fee.

**Golf** **Red Fish Pass** (located on the Resort)  
South Seas Island Resort championship 9-hole, par-36 course offers velvety greens and plush fairways surrounded by water on all three (3) sides. To complement your game, the resort has a full service Pro Shop and resident professional. Club rental is available.

Pricing: 9-Holes - \$45 - \$55/\$35 (Junior 16 & under)  
18 Holes - \$73 - \$88/\$35 (Junior 16 & under)

Cart Rental: Complimentary with green fees

Lessons: \$45/45 minutes, 2 person for \$80

Club Rental: \$25 (9-Holes), \$35 (18-Holes), \$35 (Junior)

Tournament: No administrative fees. Gratuity for staff **required**.

**Dunes Golf Course** (located only 12 miles from the resort)  
The 75-acre Dunes course covers nearly 6,000 yards of tropical foliage. The 18-hole, par 70 course has nine (9) holes strategically located in a wildlife preserve for challenging play. Pricing: \$57 - \$110 (varies with time of year and tee time).

**Fishing Charters** The Resort's Bayside Marina features fishing charters with groups up to four (4) persons per boat. Snook, redfish, grouper and tarpon are just some of

the fish you will be going after.

**Cruises** The *Lady Chadwick* offers the following:

**Island Beach & Shelling Cruise - \$35**

9:00 a.m. to Noon and 1:00 p.m. to 4:00 p.m.

Cruise to some of the most famous shelling beaches in the world. Miles of nature's treasures await your discovery.

**Island Cruise - \$27**

10:30 a.m. to 3:30 p.m.

Cruise to Cabbage Key or Useppa Island (meal available on either island at an additional charge)

**Dolphin & Wildlife Adventure Cruise - \$20**

4:00 p.m. to 6:00 p.m.

One hour tour narrated by the Conservation Foundation

**Sunset Serenade Cruise - \$17.50**

Times Vary

Live entertainment on board featuring Danny Morgan

**Private Charter - \$750 per hour, plus tax**

(Food and beverage at an additional charge)

***How do I book activities during the Free Time?***

You directly book activities through the Conference Hotel in advance at 866.565.5089 or upon arrival -if available.

***What else can I do on Captiva?***

Trolley service is available for easy transportation around the resort and off property to Captiva Village restaurants and stores.

***Will my cell phone work on the Island?***

Cell phones are not always a reliable means of communication, but free wireless Internet access is available in the Starbucks Café, the hotel lobby, in the conference center, and around the Yacht Harbour.

***What is the value of meeting out of the Orlando area?***

Over the years, we have noticed community leaders engage, contribute and participate more at the Conference without the "local distractions" of staying in and around the Orlando area.

***What is the difference between the North and South end of the Island?***

The South End hosts the Conference Center, Resort Registration Resort Villas (Tennis, Beach and Bayside) and a shopping plaza. Located 1.3 miles north is the North End of Resort. The North End is home to the Harbourside Hotel Rooms, Marina, Kids Camp,

Captiva Island Club, and Restaurants. Trolley service is available for easy transportation around the resort from the North to the South End.

***When is check in and check out?***

South Seas Island Resort check in is at 4 p.m. and check out is at 11 a.m. Check In is located at the Conference Center for our Conference Attendees.

***What if I have special dietary needs?***

Please contact Lisa Winkelbauer at 407.835.2448 or via email [lisa.winkelbauer@orlando.org](mailto:lisa.winkelbauer@orlando.org), so we can make proper arrangements at the Conference.

For special accommodation needs, please contact South Seas Island Resort directly at 239.432.6743 or Tween Waters Inn at 800.223.5865.

***What is the weather like in January at Captiva Island?***

January's weather – average high 75 and average low 52.

***Who do I contact for more information about the Community Leadership Conference?***

Maureen Brockman, Vice President, Marketing, Metro Orlando Economic Development Commission – 407.422.7159 or [maureen.brockman@OrlandoEDC.com](mailto:maureen.brockman@OrlandoEDC.com).

Phuong Truong, Administrative Assistant, Metro Orlando Economic Development Commission – at 407.422.7159 or [phuong.truong@orlandoedc.com](mailto:phuong.truong@orlandoedc.com).

Danielle Saba Courtenay, Senior Vice President of Global Publicity & Public Affairs Orlando/Orange County Convention & Visitors Bureau – at 407.363.5822 or [danielle.courtenay@orlandocvb.com](mailto:danielle.courtenay@orlandocvb.com).

Megan Casey, Even Planner, Orlando/Orange County Convention & Visitors Bureau – at 407.354.5531 or [megan.casey@orlandocvb.com](mailto:megan.casey@orlandocvb.com).

Kristine Vorpapel Shields, Senior Vice President, Orlando Regional Chamber of Commerce, Community Leadership Conference – 407.835.2531 or [kristine.vorpapel-shields@orlando.org](mailto:kristine.vorpapel-shields@orlando.org).

Lisa Winkelbauer, Vice President, Events, Orlando Regional Chamber of Commerce – 407.835.2448 or [lisa.winkelbauer@orlando.org](mailto:lisa.winkelbauer@orlando.org).

Accommodations – South Seas Island Resort – 888.707.7888  
Accommodations – Tween Waters Inn - 800.223.5865

***What if I have post-event comments?***

That is great news. Each participant will be contacted via email to participate in an online survey about the Community Leadership Conference. We look forward to hearing from you.